STAFFING NEWS



Promotion for Ben

We are delighted to announce that Ben Seward, whom many will know as a Funeral Director at Newmarket Road, has been promoted to Funeral Manager. Ben will have responsibility for both the Newmarket Road and Histon Road offices, dividing his time between the two.

This is an interesting move for Ben, as his funeral career started with the East of England Co-op in the funeral home that we have recently purchased. The office and the area are therefore very familiar to him and he is looking forward to catching up with old friends and making new acquaintances.

Wedding Bells for Sue



The lady formerly known as Sue Linford, Funeral Arranger at our new Histon Road branch, was only with us a few weeks ... but she didn't leave, she simply changed her name!

Having postponed her wedding twice due to Covid restrictions, it was 3rd time lucky when she finally got to tie the knot in June. Congratulations to the new Mrs Woolard, who is pictured far left receiving a card and gifts from General Manager Phil Warner on behalf of the Company and also with her new husband, David.

We are pleased to introduce the following new members of our team, and wish them every success in their new positions





Jon Nicol Emma Whitwell Dan Harriss Funeral Administrator Funeral Administrator Assistant Funeral Manager

Jon has been working at our Newmarket Road branch but will soon return to work in his home town of Saffron Walden.

Emma is an experienced Funeral Arranger who is currently looking after our new Sawston office.

Dan joined us recently and is looking forward to the challenge of a new career within the funeral profession.

A couple of farewells

Two of our Funeral Directors have retired this year - Ian Maylin decided he was ready to hang up his top hat for the final time, having worked part-time since last summer. The photo (right) makes him look positively glowing, which is either the thought of never having to set his alarm again or his very white shirt!

Also putting his feet up after nearly 10 years with the Company, is Gary Howe. Gary was known to his colleagues as our 'parachuting Funeral Director' as he very gallantly provided office cover where required. He is probably the only member of the team who has worked at all our offices maybe someone else will pick up that mantle in the near future. We wish both Ian and Gary well in whatever they choose to do.



Alan Prior Claire Needs **Funeral Director Funeral Administrator**

Justin Crowe **Funeral Operative**

Alan and Justin formerly worked for the East of England Co-op in Histon Road and joined us, along with Sue Linford (now Woolard) when the Co-op closed.

Claire Needs also joined us from the East of England Co-op, having looked after their branch in Ely for a number of years.











In this Summer Newsletter, I would like to acknowledge the hard work and dedication of my colleagues at Peasgood & Skeates. I also wish to extend my sincere thanks to fellow professionals and all essential workers who have helped us to continue to provide a high level of service to the bereaved throughout the pandemic.

Thank you to the professionals with whom we liaise every day; many of you have worked tirelessly along with hospital teams, GP surgeries and crematoria staff, the clergy, our suppliers and all the people and agencies who have pulled together to adapt and continue to provide services during this extremely challenging time.

I am particularly proud that all Peasgood & Skeates offices remained open during both lockdowns and we continued to offer our full range of services, whilst allowing clients the option to make arrangements by telephone or email if preferred. Many other funeral directors offered a reduced service or, in some cases, closed their doors completely. The focus here has been on what we *can* do and the dedication the team has shown to the bereaved has been remarkable.

SAFFRON	WALDEN	DUXFORD
Shire Hill	01799 523314	SAWSTON
High St	01799 513513	HAVERHILL

We've grown! See inside for details of our two new offices



We have received many letters and cards from families who have been grateful for the care they have received during this time; some of their comments can be found on the following pages. We know that we would not have been able to do this without the help and support of our fellow professionals, so thank you all very much too.

As a Company, we have always been keen to support our local communities. Many of our usual activities have been cancelled or delayed but we have continued to do what we can to support local groups and charities. Details of some of our efforts are included in this newsletter.

We recently had the opportunity to expand our business in the Cambridge area, and in June we opened a new office in Sawston and another in Histon Road, Cambridge. We look forward to getting to know our new neighbours and supporting these communities and, of course, to continuing to offer a first class service to the bereaved.

Seán

Sean Martin **Head of Operations**



01223 833463 01223 791065 01440 840140 CAMBRIDGE Newmarket Rd **Histon Rd**

01223 415255 01223 791060

"All the staff have been so kind and helpful"

Nicki and Martin were pleased to donate the proceeds of our Haverhill Christmas raffle to the Memories are Golden Community Hub. Our thanks to everyone who supported it, the funds were very gratefully received.



We are always happy to accommodate a family's wishes, and our team of bearers were pleased to wear colourful ties for this funeral, which looked very smart on a sunny day.

As many of our community events have been put on hold this past year, we have been spreading a little cheer to residents of local nursing homes by making up craft hampers.

Lee from our Duxford funeral home is pictured with staff from Symonds House in Linton and Nicki from our Haverhill branch is pictured visiting Eastcotts Nursing Home in Kedington.







All in a Day's Work

In the midst of winter, the team were faced with the challenge of this rather muddy burial ground. Thankfully, our Head of Operations has a Land Rover which he kindly lent and the gravedigger loaned us his trailer. It was a great example of team work and all went very smoothly.



"The staff were totally professional, helpful and considerate throughout."

"Very caring and thoughtful staff."

AND THEN THERE WERE SEVEN June saw the opening of our two new offices, both of which were formerly East of England Co-op Funeral Service branches.

On 5th June we opened the doors of our Histon Road branch to the public in a special Open Day and were delighted that around 50 people came to take a look around the funeral home and to hear about our Company and our work. Visitors were invited to guess the number of balloons in our limousine ... quite by chance there were 164, which happens to be the office address!

We also received a number of enquiries from people who are keen to work in the funeral profession, so a Careers Open Evening took place on 1st July.

Revd Petra Shakeshaft did us the honour of cutting the ribbon at our Sawston office.



Histon Road, Cambridge is a large, modern funeral home with excellent facilities, well positioned to support families in the areas of Arbory, Kings Hedges,

city. The new

Street has a comfortable

families can

wide range of







Both new offices have car parking spaces for clients.

Thank you to everyone who attended our official opening at Histon Road and congratulations to Sharon Hobbs who won the 'Guess the number of balloons in the limousine' competition - she was just one out, with her guess of 165.

"Absolutely, totally satisfied with your service."

Chesterton and the West of the Sawston office on

the village High

lounge in which

arrange a funeral or seek advice on a

services offered.

